

Private bookings in The Play Barn

Terms & Conditions

Our priority is the safety of our customers and staff.

Important points:

- The cost for 2 hours exclusive use for children aged 1-11 years; Option A- £5 per child for groups of 15-30 children. Option B- 14 children or less flat rate £75.
- Adults are free;
- Children under 12 months are free.
- For Option A we require a non-refundable deposit of £75 for just playing or £134.25 for food and play.
- For option B Full payment is required at the time of booking. If you are adding food to your booking then these meals need to be pre ordered and paid for at the time of booking.
- Cancellation will result in the loss of the money paid.
- There must be a minimum of 1 adult (over 16) per 6 children attending, up to a maximum of 10 adults;
- A session will be for 2 hours;
- Your group will have exclusive use of The Play Barn during the booked session.

The new rules:

- All customers (adults and children) **must use hand sanitizer on entry** and be **wearing a mask**.
- **Masks must be worn at all times when inside the building and on the equipment by adults and children 12 years and over.** With the expectation of eating and drinking. Children 11 years and under do not need to wear a mask.
- One adult from each 'bubble' will need to supply their phone number on booking for Track & Trace purposes.
- You must all be from the same 4 household extension to sit together. Extended households are now limited to 6 people, please do not sit in bigger groups than this.
- **Adults who are not in the same bubble will be expected to socially distance at all times. 2 metres is still law in Wales;**
- Children will not be expected to socially distance;
- Children 12 years or over will be considered to be adults, and will not be permitted to play on the equipment. This is to stay in line with the strict Government rules;
- Adults will not be permitted on the play equipment, unless the child is under 3years old and needs assistance, or if a child is in distress (one adult per child only). Please note adults on the equipment will be expected to wear a mask and distance from any other adults on the equipment;
- Shoes will no longer be taken by Play Barn staff, and instead remain the responsibility of the customer;
- We have positioned furniture carefully to ensure social distancing between adults is possible. Please do not move furniture around during the session.
- All other existing Play Barn rules remain in place. E.g. Socks must be worn on the equipment, no climbing up the slide, children must be under 11years and a height restriction of 4ft9" applies, etc.

Food in The Play Barn

- NO food other than that supplied by The Play Barn will be permitted inside The Play Barn.
- If you do not add any main meals to your booking then the upstairs seating area will remain closed.
- Main meals for children only can be ordered as part of the booking at an additional £3.95 per child and must be prepaid for when booking. This will be served during the last 30 mins of your session.
- Children's meals will now need to be served individually, rather than in a buffet style.
- Meal choices: Sausage, chip & beans; Vegetarian sausage, chips & beans, Chicken nuggets, chips & beans. Ice cream for dessert. Please give your order a minimum of 3 days before your booking.
- Squash can no longer be put out for the children to share during the Play session, but will be served during the meal.
- Pre-packaged food and drinks, and hot drinks and cakes can be purchased from The Play Barn for adults and children during the session.

In making a booking with The Play Ban you are agreeing to comply with all of the rules set out above. These terms and conditions are subject to change with the introduction of any new rules from the Welsh government.

PLEASE ENSURE THE RULES SET OUT HERE ARE COMMUNICATED TO ALL ADULTS ATTENDING FOR YOUR BOOKING. THE NEED FOR ADULTS TO MAINTAIN A 2 METRE SOCIAL DISTANCE IS SET IN LAW & WE ASK THAT YOU RESPECT THIS DURING YOUR VISIT SO THAT WE, AS A BUSINESS, DO NOT FIND OURSELVES IN BREACH OF THESE RULES.

Signed: _____ Date: _____

Name: _____ Contact phone number: _____

You will notice some changes inside the Play Barn. For example the removal of all balls from the ball pools, and the removal of all books and additional toys. These changes have all been made so that we can comply with new safety guidance around Covid-19. We want, and need to keep you safe. Please bear with us and understand that we are doing our best to look after everyone during what have been very challenging times for us and our staff. If you have any comments or suggestions we would love to hear them.

Thank you so much for your support.